

## **Clifford O. Rhodenizer Jr.**

President  
Rhodenizer IT, Inc.

**Summary** IT professional with over 20 years experience in installations, service, support, programming, and project management in a wide range of business environments. Specializing in creative solutions, maximizing efficiency and organization, and training new personnel for excellence in IT best practices.

**Experience** **Rhodenizer IT, Inc., Roswell, GA** *Jun 2004 – Present*  
*President:* - Information technology consulting services provider. Incorporated 2004. Rhodenizer IT has a wide variety of expert resources available through a network of certified and experienced associates. From ideas to implementations, Rhodenizer IT is providing business solutions to a growing number of clients in the Metro Atlanta area.

**Perimeter / iReadyWorld, Charlotte, NC** *Sep 2002 – Jun 2004*  
*Technical Account Manager:* - Responsible for site surveys, sales engineering, installation projects, asset management, and building customer relationships in the Atlanta area for this outsourced IT infrastructure services provider.

- Established new independent base of operation serving the Atlanta area.
- Responsible for daily IT operations at the company's single largest account.
- Project Manager for office moves, Cisco VoIP telephone conversions, domain migrations, server consolidations, desktop/laptop deployments.

**SIEMENS Energy & Automation, Alpharetta, GA** *Sep 1998 – Oct 2001*  
*I. S. Relationship Manager / Senior Systems Analyst:* - Coordinated efforts between I. S. and other depts. to develop new systems, establish new policies, resolve escalated issues, and negotiate solutions. Managed assigned departmental Novell and NT servers, Promis-E CAD stations, special projects, and coaching of assigned support staff.

- Introduced web conferencing tools to Engineering management. Conducted training on how to utilize the web for business – cutting travel expenses by 40%.
- Project Manager and primary support engineer for \$150K videoconference facility.
- Created "InfoShare" I. S. newsletter. Served as Editor and contributing author.
- Served as technical leader for Palm OS PDA support problems. Developed business case for server-based solution to reduce annual support costs \$20K.
- Appointed as division Technology Evaluation Committee Chairman after serving on corporate TEC committee for Windows 2000 enterprise impact analysis.
- Appointed as division Project Manager for Windows 2000 desktop roll-out.
- Created and implemented the Atlas Archive program to reclaim production server space - delaying \$10K in upgrades for another year at zero cost to business unit.

**HBOC/IMNET Systems, Alpharetta, GA***Sep 1995 – Sep 1998*

*I. S. Operations Manager / Senior Network Administrator:* Responsible for I. S. staff assignments and performance evaluations. Managed data center, helpdesk, I. S. asset tracking, software licensing, and vendor negotiations. Managed all user support services, user accounts management, corporate email administration, and special projects.

- Created company I. S. Operations manual. Developed guidelines, policies, and procedures approved by V. P. of Operations as official company policy.
- Managed Y2K compliance project and obtained total compliance goals for all corporate systems through upgrade or replacement one year ahead of schedule.
- Conducted user training classes in Outlook, and technical training on troubleshooting and customer service practices for I. S. staff members.
- Letter of commendation for relocating all LAN equipment to new building on time, despite difficulties. All systems were fully operational on first day of occupancy.
- Migration projects: 10Base-2 to 10Base-T LAN. Novell to NT multiple domains, and Lotus CC:Mail/CC:Mobile to Exchange 5.0/Outlook 97.
- Reduced average PC setup and configuration time from 4 hours per unit, to less than 15 minutes by establishing standard desktop image deployment.

**Sports Town, Norcross, GA***Feb 1995 – Aug 1995*

*System Administrator / Network Manager:* Provided user support, Windows 3.1 desktop and HP laser printer service for corporate and remote sites. Responsible for managing Novell 3.12 server, LAN, Wang VS gateways, AT&T telephone moves/adds. Research projects included lab testing of new applications and beta 32-bit operating systems.

**Intellect Computer Service., Marietta, GA***Sep 1993 – Feb 1995*

*Senior Field Engineer:* Installed and serviced ArcNet, Token Ring, 10Base2, and 10Base-T local area networks. Performed Citrix, Novell, and Windows Server upgrades, Windows desktop and network printer service. Obtained Level III security clearance to Lockheed Martin for computer service and support in classified F-22 project areas.

**Century Data Systems, Greensboro, NC - Norcross, GA***May 1985 – Sep 1993*

*Senior Field Engineer:* Provided advanced levels of service and support on POS/Back Office systems for hospitality and retail customers across the Southeast. Installed the first wireless POS system at Georgia Dome and served as consultant for installation at Charlotte Coliseum. Served several months as systems integrator and programmer.

**J&S Retail Systems, Inc., Madison Heights, VA***Jun 1983 – May 1985*

*Field Engineer:* Installed and serviced stand alone cash registers and cash register systems integrated into back office accounting systems for retail stores, hotels, and restaurants in central and northern Virginia.

- Certifications**
- Microsoft Certified Systems Engineer (MCSE)
  - Microsoft Certified Professional (MCP)
  - Novell Certified Netware Engineer (CNE)
  - Novell Certified Netware Administrator (CNA)
  - Vinca Certified Engineer (VCE)
  - Dell Certified Technician, Latitude Notebook Series (1997)
  - Dell Certified Technician, Dimension Desktop Series (1997)
  - Yamaha Certified Service Specialist (1982)

- Training**
- Sep 2003:* Microsoft IAS and Wireless LAN Security
- Aug 2001:* JavaScript Programming
- Jul 2001:* Web Scripting with HTML
- Apr 2001:* Project Management for IT Professionals
- Nov 2000:* Microsoft Windows NT 4.0 to 2000 upgrade
- Dec 1999:* Microsoft Windows NT 4.0 Server Enterprise
- Aug 1998:* Microsoft Windows NT Security
- May 1998:* The 7 Habits of Highly Successful Managers
- Mar 1998:* Microsoft Exchange Server 5.5 Design and Implementation
- Nov 1996:* Microsoft Windows NT 4.0 Core Technologies
- Jan 1996:* Supporting Microsoft Windows 95
- Mar 1996:* Novell Netware 4.1 Administration
- Jul 1995:* Networking Technologies
- May 1995:* Novell Netware Service and Support
- Jun 1990:* IBM Service Management
- Jul 1989:* IBM PC Field Maintenance
- Jun 1988:* DTS Series 500 Data Communications

**Education**      **Central Virginia Community College, Lynchburg, VA**      *Sep 1979 - Jun 1981*

- *A. A. S. Degree / Electronics Technology*
- Specific areas of study: Digital Logic, Data Communications, FORTRAN IV, BASIC, PCAP, Electronics Drafting & Design, Technical Writing.

**Appomattox County High School, Appomattox, VA**      *Sep 1975 - Jun 1979*

- Awarded VICA trophy for maintaining the highest GPA in 2-year Electricity & Electronics vocational program.